

Best regards,
***** Followed by Japanese *****

SEC

CA
CADD
ES350
Prius FTR

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Hello Michael-san

I was informed the captioned issue by CQE person and Tomizuka-san last Friday.
If you have a detail action of this issue, please let us know.
I heard TMS PQSS discussed to make some campaign letter to customer.

Have those problem vehicle genuine accessory rubber floor mat?
I would like to confirm that ES350 genuine rubber mat has two clip holes and with clips or not.

When you will implement a customer campaign for this issue, you should ask CADD a request of it.

Best Regards,

***** Followed by Japanese *****

Tomozuta-san SEC

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JCQE GM Letter TMS
TMC
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